

## Nonverbal Communication Position of Islam

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### ABSTRACT

Humans are social beings and their needs and talents flourishing powerful God need to have the other hand, without communication with other fellow human social life will be disrupted. One of the strongest tools of interpersonal relations, verbal and nonverbal communication sets. The extent of nonverbal communication and efficiency in human behavior are rapid. The finer points In establishing this type of communication Can be many problems The different interpretations of words and actions to overcome. Islam has given to all aspects of existence and human needs. This study has tried The place and importance of nonverbal communication to Islam The analytical method - the descriptive review.

**KEY WORDS:** non-verbal communication, Islam, interpersonal relations, speech

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### INTRODUCTION

Research on persuasion and influence over his audience, Has a long history. Although the history of Greece and Rome, it However, scholarly research on verbal communication and the impact on the audience, Development stages of their travels yet. What sociologists in the past than anything else affected and is causing According to scientists such as Gabriel Tard to take interpersonal communication, Is a method by which a person can communicate with and how their presence, Affect others. (Justice, 1994, p 145) It is necessary to know, Physical movements of the speaker when speaking, Specific impact on an issue that is discussed, leaves. Emotions and bodily conditions, such as the speaker defines happiness or sadness. (Robert, 2009, p 20)

Today, even in the diagnosis of mental illness and behavioral disorders, Instead of lengthy interviews and exchanged verbal content, are trying Through non-verbal behavior to reach the deepest layers of the inner personality. Therefore, current methods of training or education in a rational way to go into reverse And when you want to change human behavior Batsvyhha permanent, continuous blocks intended should be trying to have them speak to their convincing ideas and demands. Such methods not only verbal but probably not close to our It also takes away, Because the verbal ways, especially with the recommendations of human domination Of sensitivity and resistance to make a statement; This sensitivity is the impact of educational messages. Situations that speak fever, or a lecture and take advice and try to peak Through verbal methods to achieve the purposes of theological I will create a kind of sickness and disgust. In such a situation that must change; And non-verbal communication was more. (Karimi-nia, 1994, pp. 119-124)

The need for social contacts and extensive surface This type of interaction between the individual has caused a variety of fields of study in behavioral sciences and psychology appear. Verbal and nonverbal communication is only a part of this science. The present study attempts to place the importance of nonverbal communication from the perspective of the Qur'an and hadith infallible (as) to scrutinize.

Non-verbal communication: Edwin Emery (Emery) defines the relationship in a general sense: Communication is the transfer of technology, ideas and human behavior from one person to another person. In general every person to communicate with others of their transmission to their uses of different tools (Wise, vote, 2005, p 36). The match between transmitter and receptor With a special message Transmission of a message that this process, different levels, Various tools that are based on the scope and range and extent of each range, Expectations can be tailored.

Learning the relationship is over to exchange words, In fact, without any verbal communication can also be As often happens; Whenever I see two or more persons together are The non-verbal communication between them at all is being done While verbal communication is done only occasionally (Mohsenian Rad, 1987, 246)

Volume of non-verbal to verbal relationships that are estimated Verbal and 65% among the remaining 35% is non verbal. However, research by Albert Mehrabian, only 7% of meaning is conveyed to the audience with verbal messages. 93% of non-verbal way message is sent. From this amount 38% and 55% with phonetic signs with Face tokens are transferred. (Cultural, 2006, p.272) Shorter and smoother path to the brain from the ear to the brain. They say that it is more scientific; Nerves of the eye to the brain is 20 times the number of nerves in the ear to

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the brain. In addition to using body language, if the speaker of the change in tone with the use of imagery will be more successful.

According to some reviews, More than half of it on our conversations, is nonverbal And "Sign Language Vayma" before the words to say, Feelings and attitudes that we open. (Gabor, 2003, p 13) Facial expressions, eye contact, how to call and physical appearance, Each message is associated, and in the meantime, facial expressions, other nonverbal cues affect (Richardson, 1996, p 32). Theorists believe that facial expressions of the language, is the most important source of information. (Harjy, 1994, p 63)

### **Muslim and non-verbal communication**

According to the non-verbal signs and the correct application, Important factor in creating good relationships and effective. Islam has always pointed to the finer points of communication; The Holy Quran, in many cases, is referred to the nonverbal communication:

«Known criminals Besimahm» (Rahman / A 41) And «known in their faces beaming brightness of Bliss» (Mttfyn / verse 24) Or poor self was about Forex says «You know Bsimahm» (baghareh / A 273) If you know them. And about the hypocrites:

»Tarafnhm and melody in to say» (Muhammad / 30)

Of tone, speaking enclosed And the irony is the use of speech, I swear that smoking is prevalent in the market, poets and more Adba' And they loved and he is eloquence. This means the results are: I spoke to soon to tell them how to recognize ego, Speak because he is witty and widening (Tabatabai, 1991, vol 18, p 365)

Imam Ali (AS), the facial expressions, Their way into the mining cites: Nobody does anything in secret hearts, But that's obvious Byandyshhash, And in face is evident. (Nahj, Wisdom 26) Given the importance of non-verbal signs, Bdanjast between facial expressions and speech so that whenever a person, Appear sick, his facial expressions and nonverbal behavior, The speech is far more important and more valid, In particular, the speech control,

Face Control is much easier. (Richardson, 1996, p 32) From this on, Ali (AS) says: Language, however, is true of spoken language. (Image, 1984, p 153)

Tone, the mood is generally negotiated And could it affect the achievement of results and conditions. Tone, also, In obtaining or failure to reach agreement and its terms is effective. The tone control is essential to achieve optimal results. The tone of the speech is the general case; That may be the following forms: (Foroughi, 2001, p 91) 1 - Quiet or nervous 2 - friendly or hostile 3 - position of trust or suspicion 4 - cooperative or competitive mode

Always and in every speech, The tone is present and is always active element, Perhaps the tone more than any other factor that determines the direction of. Able to control the tone of the speaker, To advance toward the goal, is a great privilege. That sets the tone, the speech leads to an agreement or not, Even when the lowest acceptable level is shared by both sides; It should be ready to take positions on opposite sides identified. If his tone is unpleasant or difficult, May not be possible to reach agreement. (Shvynfyld, 2005, p 155)

Unless immediate or future benefits may be provided on the opposite side of the threats and intimidation, The sense of tone that does not speak, Or I suppose that is another piece in hand. Such emotions may cause a reaction to be defensive or hostile And makes it difficult to reach agreement.

The tone is especially effective when The speaker thought that this relationship is beyond speech, Most people on equal terms, I prefer it with more And the owners are about the same. A popular speaker and is loved more points, Unpleasant tone of speech may Be regarded as a sign of conflict in future cooperation. Although it has a considerable impact on the development of friendly relations; One of them is the speaker's tone. The tone of his voice and talking to people is an expression of his inner state. Love that is usually mixed with a gentle voice Becomes effective, and even the anger, stress, worry and fatigue will go away.

In most social activities, The tone should be pleasant and professional, Because the two sides closer together without having to And negotiations have begun to favor the agreement. Appropriate tone of emotional and mental side also agreed to undertake. Unmistakable tone of your voice as you speak the words that is important. The most elaborate response when a tone of utter hatred can suggest would be harmful. Along with polite words, we need to behave politely. Behavior that shows how much a person is capable. (Faber, 2005, p 78)

However, the tone sometimes useful and justified opposition. And can tune the tone to deal with conflict peacefully Opponent or to show their strength to be used for bullying. Also, if clearly and emphatically In order to intimidate and push back the opponent is successful, And no negative consequences, More hostile tone can also be used. Finally, severe Allhny be temporarily displayed to emphasize the point, Specific response is point due or, Sometimes it is necessary that a strong tone to be used to match words and deeds and words influence is growing. (Shvynfyld, 2005, p 157) Quran verses diversity and difference is one of the most beautiful examples of the difference in tone, The Quran addresses the believers, unbelievers, Salhyn, unjust, prophets, pagans and ... Is quite different.

Temporary change in tone or emphasis, of course, be subject to being used. Although behavioral stability and predictability feelings may be represented by a character or a tactical need, the short and brief displays of anger, expressed surprise and such feelings can be a sign of depth or true speech and even convince the speaker that the statement is true. Sudden change in tone could be an effective way to transmit the message. Important aspects of non-verbal signs that will facilitate the dialogue process are:

Open face and a smile that shows the other side, Have a positive attitude and accepting place. From this, the Prophet (PBUH) always spoke with a smile. (Kulayni 1401, vol 2, p 236) Smile is a sign of readiness to establish relations with others. When you want to open a dialogue with another person, We will provide you with a suitable environment for starting a relationship. (Nazareth, 1386, p 93) Loss: The Holy Prophet (PBUH) recommended to the states: I give a hand, meet each other. (Kulayni 1401, vol 2, p 181)

Direct eye contact, appropriate, Not continuous and algebraic (Gabor, 2003, pp. 22-13) The eyes are the mirror of the soul And represents the anger and opposition

“I saw them look fear Vamajae Here are their eyes spin like that knocked him from the dead » (ahzab / 19) «I saw that look in their hearts a disease Almgchy you consider it from the dead » (Mohammed / A 20)

Prophet (P.) says: I love looking at the parents of And love is worship. (December 1982, , p 73)

On these, the Prophet (SAW), During the conversation, keep warm and sincere than any of his audience, Did not hesitate Prophet (PBUH) always their look, Were divided among his followers; Everywhere they look and equally Since it refers. Note that all of the people who enjoy making their own. (Kulayni, 1410, p 671) The eyes are very important and complex information about our feelings towards others there. The look and eye contact during conversation An abundance of information of interest or lack of consent Nanaz transferred to the speaker. (Nazareth, 2007, p 94)

Use in expressing their feelings; When I try the sweet and pleasant talk, Please show your happy and hopeful, and the frightening words, Crisis mode and show anxiety. And in a strange time to talk, Their confusion and disbelief ... With this, the audience will believe You have said that their confidence and focus your practice on speech, More ready to accept him.

When speaking of progress, which, Broadcasters to expand their relationships with others. The morale boost of confidence between the speaker and convincing others. Announcers usually skilled, All your messages are not conveyed in words and letters. Message may indicate the language of sincerity and commitment, but the facial expressions and body language to convey their doubts. (Garshasb, 2005, p 43) Non-verbal messages in one of three languages, sign language, the language and the language of objects. Sign language to apply when Clear that such movements have replaced the words And uses them as symbols. (faarhangi, 2006, p 273)

Through facial expressions of people joined, Information about the behavior of their physical movements are transmitted to others, In many cases we can not prevent transmission of these messages, we Without saying a word, many messages about how you feel, Think, people and situations will send photos to Almlman, The nonverbal behavior plays an important role in communication processes And nonverbal channels often are less distorted. (L. George, 1994, p 218)

The nonverbal behavior in such processes; Consultation by the theorists And practitioners who believe that Impact of nonverbal and verbal messages and body functions and complex interactions, Integral part of the process of consultation, has been approved, Counselors must be skilled in observing and responding to clients nonverbal messages The impact of nonverbal behavior and should also be aware of their bodies during the consultation.

These behaviors represent a particular idea or a certain mood, And why should the test be done to interpret the clues. (L. George, 1994, p 218)

Speaking as one of the tools of mass diffusion is considered, Effective presentations are related to several factors, Mental and counted as if, looking directly, Tone of voice and other nonverbal communication techniques as well as humor Skhnran and Wherein each useful And elsewhere may be inappropriate. (Ara-Hakim, 2005, p 305)

Facial expressions of a speaker, the distance that takes a person to sit with others; In cases like this that move the eyes in different cultures and societies have different meanings and messages along with their Sometimes these movements and behavior in society is seen as a positive and constructive Another group will be negative and destructive to society and time. (Bolton, 2000, p 23) For example, sometimes non-verbal and verbal use of powerful methods And yet, talking so fast brings Compared with the rest of the speaker is conscious And over their Khbrdard issue. But sometimes a sign of lack of confidence in communicating his will.

Matters that the process of social communication Educational and faced with numerous problems, making The frequency of injuries and the audience will understand and be trained, Inconsistency between the promise, action and deed is a speaker and trainer. Promises and act in harmony, in education is a primary And its observance is required everywhere. Nonverbal behaviors must be aligned with a person's speech; Imam Ali (AS) responsible for determining and explaining these community leaders have stated: Everyone put their people's leader Before learning to others, First taught himself to pay And the prior literature with their own language and practice with him to literature, Who is a teacher and his literary agent

Who is the teacher is more deserving and worthy of reverence and respect. (Means Alshyh 1409, p 150) About Imam Ali (AS) represents a point Act and deed of the outer man is a very important balance to speak alone. As Imam Sadeq (AS) said to his companions: Apart from the language of the people you invite to goodness, You look to ijthihad and truth and righteousness. The only change among the audience may not speak; Seeing and nonverbal communication between the speaker Vmkhatb very dramatic effect on the yield is related.

The coordination of words and deeds, The most important factor that is between the speaker and listener, Relationship creates. The time course of living and quality of content in a relationship is effective. We're in contact with people with four everything And value of our position on these four things are clear 1 - what we do? 2 - What we look? 3 - What can we say? 4 - as we say it? (Writers' Association, 2005, p 283) Imam Sadeq (AS): Whenever he comes from the heart, the heart sits. And if only out of the language, the ears will not exceed. (Vram, 1987, p 153)

## Conclusions

Non-verbal signs are very important in interpersonal communications And its role in many cases, the transfer of meaning from one individual to another is very critical. Thus the statement that, Tell what to say as it is of minor importance, Non-verbal communication will describe the appropriate sentence. Is it a special look or a word out of a hundred is more meaningful And should not ignore the impact and gives the look and gestures and tone of voice are matters Daltshan on meanings that are normal and all people find meaning in it Wording implies that while the situation. The tone of the movements and gestures based on cultures, Ethnicity, language, different times to different interpretations will.

He should pay for anything with the song and tune. Wrath of the song is forgiving. And when the fighting is Gftarnbayd songs such position is kindness and peace. The pleading tone of the song is domineering and violent The body is completely motionless and should not be at the extremes of motion. The face is the mirror of the soul. Notes to the beauty of Islam in this context the expression. The tone of the Holy Quran verses indicate different levels of audiences, Conditions and time different place, different goals and ... Is.

Narratives infallible (as) Sire of life and the Imams (AS) These figures would indicate a very high accuracy. Calls attention to the eye, Compliance issues and requirements related to speech and language is evident in his remarks. According to the non-verbal relations consultants, Education is essential that trainers and educators And they would raise the level of communication quality.

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