Crisis Management in Cities from Holey Quran Perspective

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ABSTRACT

There are several factors in different countries providing conditions for crisis in cities and useful approaches may be offered through their analysis and studying their origin. But, the most important principle of crisis management is pre-crisis management. Present paper based on its technical literature review will be helps to clearing key factors of crisis management in cities in holey Quran.

KEYWORDS: Holey Quran, Urban management, Crisis management.

INTRODUCTION

True religion of Islam and traditions has defined crisis and how to manage it. Experts state that, in fact, crisis including earthquake, flood, poverty and unemployment, social and psychological problems, war, and accidents may occur in all aspects of human life and lead to developing of crisis. The present study will consider their important points.

LITERATURE REVIEW

Factors developing crisis:

Migrations, suburbanization, droughts in a country or state, different diseases such as Influenza type A, flood, disease, political or economical problems of a country sometimes lead to crisis. In former soviet countries, it was economical factor rather than political one which led to political crisis. Sometimes, low educational levels, population, and refugees are factors of crisis rather than the crisis itself. Why crises are developed? Crises are developed as a result of lack of appropriate and accurate human strategies resulting in decay. Most crises except to earthquake are made by human being. For example, Ozone layer is destroyed by human that is regarded as one of the factors intensifying probability of earthquake. In fact, we can find different, even ten or more, meanings if we look for definition of crisis in a dictionary. There are other crises in addition to the political one. Crisis has a common meaning in all languages which should be considered. In French, English, Italian, Arabic, and Persian, it means decay, something that causes decay. What causes annoyance and prevents from ignoring moral is crisis. Holy Quran explicitly refers to the point that “Decay is developed by human in seas and lands” because what is created by God is a sign of his compassion and blessing and whoever creates with blessing does not naturally decay anything.

“In the name of God, the most Compassionate, the most Merciful”. God says call me with this phrase. All suras of Quran are only started with the phrase of “In the name of God, the most Compassionate, the most Merciful” except to Tobeh (repentance) Sura began with nothing. God did not use even “In the name of God, “In the name of God, the most Mighty, the most Indulgent”, and “In the name of God, the most Mighty, Lord of Retribution”. All is “In the name of God, the most Compassionate, the most Merciful”. God did not say anything where He did not want to do so. Everything started with His name is a bed of blessing. There is no decay, no crisis in the blessing and compassionate bed. No crisis can be rooted in God. Crisis, even earthquake, is created by human. Earthquake is not a crisis; rather it is, as Aboureihan Birouni says, breath of earth and a factor preventing from sudden explosion of the earth. The crisis is when human being do not know that these natural events, or if known as disaster, are trials. God considers events and disasters as trial not cause a loss to human. It is not possible that God seeks to cause a loss to human being while His creations are a bed of blessing and compassionate. They are in contrary. Is it possible that God loves human beings but behaves so? ”Not those disfavored, nor those misguided” is part of Hand (praise) Sura. God’s Wrath is the same as compassion because God’s creation is in blessing bed. All decays are created by human. Disaster meaning being affected also means trial. All decays are rooted in inappropriate human management. Sometimes, human knows what to do but it can be a factor of decay because of lack of
accurate management. God says: “We want to show some actions to them if they are affected by us to some issues. Therefore, disaster is developed by human rather God [1-4].

Pre-crisis actions

We need to know amity, equality and fraternity in pre-crisis crisis. God does not address any special one. He addresses all human beings. Therefore, God disagrees with individualism. We should have union if we want to be successful in management. Holy Quran says: “when others including enemies create crisis for human, those will be conqueror who obey me”. Also, it says: “unbelievers and hypocrites deceit God”. Deceit is kind of developing crisis. There are three important points: 1) we have crisis, 2) we have crisis developer, and 3) we have crisis finder. Crisis means decay, every kind of decay. Earthquake or diseases are decays for human. We have crisis developers which are factors to develop decay. We have crisis finders who have vaccinated themselves against crisis, permanent vaccination rather than temporary one. In fact, there is not something as permanent vaccination. All vaccinations are only for a special period of time and it should be renewed. For example, persons are vaccinated against Influenza in autumn but it does not indicate that there is no need to this vaccination until the next year. Those who vaccinate themselves forever are successful. Human decay is crisis developer. Who is crisis finder? Those who have previously prepared themselves are crisis finder. In fact, crisis management is in finding crisis not after crisis [5, 6].

Principle duties of crisis management organizations in different countries are as follow:

The human duties consisted of three stages: 1) pre-crisis preparation, 2) crisis, and 3) post-crisis. When the crisis is not affective? God says: Those who are safe are believers. We know what it means. Believer is a safe person, a person without any decay. In managing earthquake crisis, we should consider resisting of structures rather than constructions and structures. There are kinds of structures. Soft structures may be seen in physical construction of a building but they will not be effective if they are not resistant. Building the constructions light-weighted is a factor to prevent human crisis at the time of earthquake. But, the most important point is that building the constructions light-weighted is not a criterion. Rather, building resistant and light-weighted constructions is criterion. It is really important that human take enough care. Quran says: “faithful persons are initially safe, believed”. A person cannot participate in crisis management if he/she does not believe that human mistakes may play a role in developing crisis. Quran addresses these persons and says: “those who deceit, want to do so, but they are not successful in their deceits. Why? Because they are safe and their deceits return to themselves”. Therefore, believing in the subject and cooperation are the most important cases in crisis management. Why crises become crises is one of important cases in crisis management and should be considered seriously. According to verses and traditions, lack of comprehensive plans to deal with crises changes them to crises. Quran says: “after occurring earthquakes, human asks about it”. We have heard Zelzal (earthquake) Sura for several times. Quran says: “human being should manage crises before they become crises rather ask about it when he suffer from a disaster. This “asking about it” is posed after crises and results in human mistake. Crisis management is so in Quran. In this regard, Imam Ali says: “human will have the best mundane and heavenly life if he knows that he should have the best life in this world”. Therefore, we should refer to Quran which says: “what believers say? They ask God to give them beneficence in their mundane and heavenly life, what unbelievers say? They ask God to give them beneficence only in their mundane life”. Believers want both the best mundane and heavenly life. No one disagrees with good and beautiful world and life. God provide power for the believers and their world becomes the best one. The world will be the best when human intends to manage the crisis before its appearing. Crisis management is for pre-crisis not post-crisis. After crisis, the dead bodies are buried and the problems previously existed for them, not new ones, are suggested to them after burying. If obtaining ideal result is desired, the phrase “should be repeated. There is crisis management in schools. We face lack of comprehensive crisis management plan. In most countries, if there is a comprehensive plan, all will know what to do when encountering crisis rather than being confused or face intervention in their entrusted duties. For example, municipality complains from doing its task by Red Cross, Red Cross has the same problem with some hospitals, and with intervention of Ministry of Health in some affairs. In these cases and if these problems are repeated, the crisis will no longer be crisis and it will become a challenge. Imam Ali, in this regard, says: when a person dies, before suggesting the dead body and before saying him/her “listen and understand”, he/she says that I know what you want to say, or when he/she is asked “who is your god?”, he/she replies:”Great be my God’s Glory”. In suggestion, say “who is your God” and “archangels did arrive”. In saying “say, Great be my God’s Glory”, he/she has said “say” before you say. Why? It is so because he/she has understood the crisis and been permanently involved with it. If are pious and always involved in these problems, we will be able to manage the crises when we face them. In this case, the crisis will not be
really crisis. It is not at all crisis. Crisis management is for before crisis rather than after crisis. In other words, there is no management after crisis [7-12].

Holy Quran says: “Those who know which is real and which is false, i.e. those which develop human crisis but are not real separate them from what is developed”. For example, earthquake cannot be prevented and the only way is to make the old constructions more resistant, or nothing can be done for lunar and solar eclipse, flood, and sever raining except to making dams (which is not always possible). But, they are important and should be done. Some crises can be controlled. For example, how can fire accident of Tabriz metropolitan Bazaar (Iran) be controlled? It can be controlled initially by human thought: 1) if we want to preserve the Bazaar in its traditional form, we should increase its entrance and exit ways, 2) in countries such as Germany, England, and European countries some fire fighting faucets have been arranged in specified distances so that there is no need to presence of fire fighting vehicles and use of special hoses is sufficient. Therefore, we can manage such crisis. Allameh Tabatabaei says:”Moses knew what to do and where. He was asked to make a miracle (Moses’ miracle was to change his hand to a white and miraculous hand of Mohammad) so that believers see it and believe in God. Miracle has no meaning for enemies,. Allameh Tabatabaei, in his fine interpretation, says that miracle is not important for the enemy. Quran says:”now that they want to play tricks in other ways, you do the same for them” (Rom, Jomeh, Anaam, Araf Sura, and Tafsirolmizan).

Conclusion

Crisis is developed in different countries when there is no security. It is in correspondence with the explicit wording of Quran which says:” crisis will be easily developed if there is no security”. The most essential approach of crisis management is pre-crisis management. Crisis may be prevented through appropriate and accurate management.

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